



REDACTED - FOR PUBLIC INSPECTION

Via ECFS

June 23, 2017

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Re: WC Docket 14-58, ETC Annual Report and Certification  
Sacred Wind Communications, Inc., Study Area Code 493403**

Dear Ms. Dortch:

Pursuant to sections 54.313 and 54.422 of the Commission's Rules Sacred Wind Communications, Inc. hereby submits its annual Form 481. Sacred Wind Communications, Inc. seeks confidential treatment of its financial information under the FCC's protective Order for section 54.313(f)(2)<sup>1</sup> and is filing a redacted version in the Electronic Comment Filing System.

Respectfully submitted,

  
\_\_\_\_\_  
Ryan Palermo  
Senior Financial Consultant

<sup>1</sup> In the Matter of Connection America Fund, WC Docket No. 10-90; ETC Annual Reports and Certifications, WC Docket No. 14-58. Protective Order, DA 16-296, rel. March 22, 2016. ("Protective Order").

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form****REDACTED - FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Kristi Ingram
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	kingrum@tcatel.com
	Form Type	54.313 and 54.422



<b>(300) Unfulfilled Service Request Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingram
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<300> Unfulfilled service request (voice)

0
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<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0
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<330> Detail on attempts (broadband)

Name of Attached Document



REDACTED - FOR PUBLIC INSPECTION

<b>(400) Number of Complaints per 1,000 customers</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Krieti Ingram
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@ccatel.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

**REDACTED - FOR PUBLIC INSPECTION**

**(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	493403
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		493403NM510.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations  
Data Collection Form**

FCC Form 481

**REDACTED - FOR PUBLIC INSPECTION**OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@ccatel.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	493403NM610.pdf

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

[illegible]





<b>(900) Tribal Lands Reporting</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingram
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Navajo

<920> Tribal Government Engagement Obligation

493403NM920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	493403
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)





Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	493403NM3010.pdf	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Yes - Attach New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	493403NM3012.xlsm
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	493403NM3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>	
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

***REDACTED - FOR PUBLIC INSPECTION***

**REDACTED**

**[The Financial Statement of Sacred Wind Communications, Inc. filed pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]**

<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
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**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	493403
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<035> Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>TCA, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	TCA, Inc.
Name of Reporting Carrier:	SACRED WIND
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/15/2017
Printed name of Authorized Officer:	Nectarios Nicolaou
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	5059082669 ext.
Study Area Code of Reporting Carrier:	493403 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	SACRED WIND
Name of Authorized Agent Firm:	TCA, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/15/2017
Name of Authorized Agent Employee:	Kristi Ingrum
Title or position of Authorized Agent or Employee of Agent	Senior Financial Consultant, Partner
Telephone number of Authorized Agent or Employee of Agent:	7192664334 ext.
Study Area Code of Reporting Carrier:	493403 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



## FCC Form 481 Certifications

FCC Form 481 Line 510

Sacred Wind Communications, Inc.

### **Line 510: Service Quality Standards & Consumer Protection Rules Compliance**

The company is an incumbent rural telecommunications carrier as defined in the Rural Telecommunications Act of New Mexico, NMSA 1978, § 63-9H-3(I) and is therefore not subject to the service quality standards (17.11.22 NMAC) or consumer protection rules (17.11.16 NMAC) of the New Mexico Public Regulation Commission.

The company complies with the following consumer protection standards as enacted by the New Mexico Legislature or promulgated by the FCC and the Federal Trade Commission:

- FCC rules regarding verification of orders for telecommunications service as required of submitting carriers {47 CFR §64.1100}
- The FCC's Truth-in-Billing Requirements {47 CFR §64.2400}
- All of the requirements of 47 C.F.R. § Part 64 Subpart U, Customer Proprietary Network Information and Federal Trade Commission 16 C.F.R. §681, Identity Theft Red Flags
- The statutory prohibitions against slamming and cramming contained in NMSA 1978, § 93-9G-1 through and including 93-9G-9



## **FCC Form 481 Certifications**

FCC Form 481 Line 610

Sacred Wind Communications, Inc.

### **Line 610: Functionality in Emergency Situations**

The company has made reasonable provisions to meet emergencies resulting from power failures; sudden and prolonged increases in traffic; staff shortages; and fire, storm, and acts of God. These provisions include, but are not limited to, installing adequate battery reserve capacity where needed, installing back-up generators where needed, training personnel in appropriate emergency procedures and rerouting traffic around damaged facilities. {47 CFR §54.202(a)}

REDACTED - FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 493403

<015>	Study Area Name	SACRED WIND
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<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Kristi Ingram

<035> Contact Telephone Number - Number of person identified in data line <030> 7192664334 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> kingrum@tcatel.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

18.0

<703>

[illegible]

**Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)**

<b>Number</b>	<b>Name</b>	<b>Street Address</b>	<b>State</b>	<b>Zip</b>
1	CHURCH ROCK POST OFFICE	909 Outlaw Rd., Gallup, NM 87301	NM	87301
2	NAVAJO HEAD START HSI	1.8 miles N of N36 MM, Fruitland, NM 87416	NM	87416
3	NN TELECOMMUNICATION & UTILITIES	35 Road 7585, Bloomfield, NM 87413	NM	87413
4	SAN JUAN HEAD START	1.8 miles N of N36 MM, Fruitland, NM 87416	NM	87416
5	TOHAJIILEE CHAPTER HOUSE	117 Tribal Road N7, To'hajiiilee, NM 87026	NM	87026
6				
7				
8				
9				

***REDACTED - FOR PUBLIC INSPECTION***

**REDACTED**

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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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[illegible]



**(800) Operating Companies**

## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	493403
<015>	Study Area Name	SACRED WIND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingram
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<810>	Reporting Carrier	Sacred Wind Communications, Inc.
<811>	Holding Company	Sacred Wind Enterprises, Inc
<812>	Operating Company	Sacred Wind Communications, Inc.

[illegible]



## **Tribal Engagement – Sacred Wind Communications, Inc.**

In 2016, Sacred Wind Communications, Inc. ("SWC") continued its engagement with the Navajo Nation through its Community Advisory Board which involved the leadership of 5 Navajo Chapters. Our Chapter Liaison provided regular updates to all Chapters regarding upgrades in our system and broadband development to their communities. SWC held Quarterly meetings with Community Advisor Board members, sharing SWC's network plans in their Chapters, service offerings, pricing, and quality of service metrics and also seeking Chapter officials' input on network planning and marketing. Additionally, SWC continued its negotiations with both the Laguna Pueblo and Acoma Pueblo for right-of-way for a fiber route through their lands, collaborating with the Pueblos on their access to such fiber. SWC's Government Policy Director met with Navajo Nation officials regarding the Navajo Nation's telecommunications policies. SWC continuously provides to the Navajo Nation, particularly to the Navajo Nation Telecommunications Regulatory Commission ("NNTRC"), timely information about its network plans, its customer outreach, pricing, and new services introduction. SWC also submits an annual report (the Navajo Affirmative Action Plan) to the Navajo Nation Office of Labor Relations describing SWC's employment practices and company management. The Company has greatly increased our e-rate bidding strategies so that schools on the Navajo Nation can now receive upgraded broadband services through e-rate.

Meetings with Navajo Nation officials and with other tribal officials in 2016 are shown below:

<b><i>Meeting</i></b>	<b>Date</b>	<b>Topic</b>	<b>SWC Employee</b>
<i>Iyanbito Chapter Planning</i>	January 06, 2016	Need Assessment and Deployment Planning and Other Permitting Review Process	T. Charlee

<i>Navajo Nation Historical Preservation Cultural Resource Review</i>	January 08, 2016	Compliance with Tribal Business	T. Charlee
<i>Acoma Pueblo-Tribal Council</i>	January 11, 2016	Right-of Way	John Badal
<i>Tohajiilee Chapter</i>	January 19, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>NM State E-Rate Process with BIA</i>	January 14, 2016	Right-of-way and Review Process for the Eastern Navajo Areas.	T. Charlee Brian Tagaban
<i>Iyanbito Chapter Meeting</i>	January 20, 2016	Right-of-way and Review Process for the Eastern Navajo Areas.	T. Charlee
<i>Navajo Nation Naabik'iyati' Meeting</i>	January 21, 2016	Update and Need Assessments and Deployment Planning	T. Charlee
<i>FCC Meeting in Albuquerque</i>	January 28, 2016	Compliance with all Utility on Tribal Land	Brian Tagaban
<i>Navajo Nation Council in Session all week. Navajo Nation state of the NN Address speech</i>	January 28, 2016	Right-of-way Review Process/ Infrastructure and development	T. Charlee
<i>Tohajiilee Chapter</i>	January 28, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Red Rock Admin Staff, Iyanbito Secretary/Treasurer &amp; Thoreau Chapter CSC</i>	February 9, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Huerfano Chapter CSC &amp; Nageezi Chapter Admin Staff</i>	February 10, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Laguna Pueblo -Governor &amp; Tribal Council</i>	February 10, 2016	Right-of-Way & Network Design	John Badal
<i>Tohajiilee, Churchrock, &amp; Baca Chapters Admin Staff</i>	February 12, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Ramah Chapter Meeting / E-Rate</i>	February 17, 2016	Infrastructure development, pricing, etc.	T. Charlee Brian Tagaban
<i>Manuelito, Tsayatoh &amp; Rock Springs Chapters – Admin Staff</i>	February 18, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Upper Fruitland Chapter Manager, San Juan Chapter Manager &amp; Nenahnezad Chapter Admin. Staff</i>	February 19, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Huerfano Chapter CSC, Manuelito Chapter CSC &amp; Nenahnezad Chapter President</i>	February 25, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Navajo Advisory Board Meeting</i>	February 25, 2016	Eastern Navajo Infrastructure Assessment	J. Badal T. Charlee

		and Deployment over the unserved Chapter/ updates	S. Sherman K. Kirk B. Capitan-Morales T. Charlee Brian Tagaban
<i>Laguna Pueblo – Governor &amp; Tribal Council</i>	February 26, 2016	Network Design & ROW	John Badal
<i>Tohajiilee Chapter Planning Meeting</i>	March 01, 2016	Infrastructure Assessment and Deployment over the Chapter Right of way and Other Permitting and Review Processes	T. Charlee
<i>Navajo Eastern BIA Agency Round Table Meeting with Electric Utility CO-OP and Telecom's</i>	March 10, 2016	Compliance with Tribal Business and Licensing Requirements / Right of way and Other Permitting and Review Processes including Allotted and PL-2198 Lands	T. Charlee Brian Tagaban
<i>San Juan Chapter – Stanley Wauneka, Manager</i>	March 10, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>Meeting and Introduction with the Zuni Tribe</i>	March 16, 2016	Compliance with Tribal Business and Licensing Requirements / Right of way and Other Permitting and Review Processes	T. Charlee
<i>Huerfano Chapter – Larry Bonney, CSC</i>	March 17, 2016	Needs Assessment & Deployment Planning	B. Capitan-Morales
<i>McKinley County Schools RFP (E-Rate)</i>	March 25, 2016	Planning Meeting for the community Review Process / support for Universal Service Fund (USF)	Brian Tagaban Kim Kirk
<i>Tohajiilee Senior Center</i>	March 28, 2016	Marketing in a culturally sensitive manner; A needs assessment and deployment planning	B. Capitan-Morales
<i>Baahaali Chapter Planning Meeting at 10 am</i>	April 04 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee
<i>Chichiltah Chapter Planning meeting at 4 pm</i>	April 05, 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee
<i>Laguna Pueblo – Governor &amp; Tribal Council</i>	April 11, 2016	Network Design & ROW	John Badal
<i>Baahaali Chapter Meeting</i>	April 15, 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee Brian Tagaban
<i>Chichiltah Chapter Meeting</i>	April 17, 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee
<i>Iyanbito Chapter Meeting Updates</i>	April 25, 2016	Planning Meeting for the community Review Process and Assessment	T. Charlee

Thoreau Veterans Meeting	May 01, 2016	Planning Meeting for the community Review Process and Assessment	T. Charlee	
Hanaadli School – Huerfano, NM	May 03, 2016	Marketing and culturally sensitive manner	Marketing and culturally sensitive manner	Marketing and culturally sensitive manner
Meeting with Zuni Governor and Council Members	May 04, 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee Brian Tagaban	
Baahaali Chapter Planning Meeting	May 09, 2016	Planning Meeting for the community Review Process / support for E-RATE	T. Charlee	
Meeting with Project Review and Executive of Land Dept. Mike Holana	May 13, 2016	Assessment and Deployment of Allotted Lands and the Buy Back program of Land and the impact	T. Charlee	
Tohajiilee Chapter Meeting	May 24, 2016	Eastern Navajo Infrastructure Assessment and Deployment / Planning Meeting for the community Review Process	T. Charlee	
Meeting with the Zuni Tribe	June 06, 2016	Assessment and Deployment/support for E-RATE	T. Charlee Brian Tagaban	
Tohajiilee, Baca, Iyanbito & Thoreau Chapters	June 15, 2016	A needs assessment and deployment planning	B. Capitan-Morales	
Churchrock, Red Rock, Manuelito, Tsayatoh & Rock Springs Chapters	June 16, 2016	A needs assessment and deployment planning	B. Capitan-Morales	
Nageezi, Huerfano, San Juan, Nenahnezad & Upper Fruitland Chapters	June 23, 2016	A needs assessment and deployment planning	B. Capitan-Morales	
Meeting with Cuba School IT Official Vida Ortage	June 28, 2016	Infrastructure Assessment and Deployment / Planning	T. Charlee Brian Tagaban	
Navajo Nation Council Special Session	June 30, 2016	NN Land Business and the Community Economic Development of NN	T. Charlee	
Navajo Nation Naabik'iyati' Meeting	July 07 2016	Planning Meeting for the community Review Process	T. Charlee	
Presentation to the Red Rock Chapter youth	July 22, 2016	Eastern Navajo Infrastructure Assessment	Brian Tagaban	
Nageezi, Huerfano, San Juan, Nenahnezad & Upper Fruitland Chapters	July 23, 2016	A needs assessment and deployment planning	B. Capitan-Morales	
Navajo Advisory Board Meeting	July 29, 2016	Eastern Navajo Infrastructure Assessment and Deployment; Network Design	J. Badal T. Charlee S. Sherman K. Kirk B. Capitan-Morales Brian Tagaban	

<i>Red Rock Chapter CLIP Meeting</i>	July 25, 2016	Planning Meeting for the community, Review Process and Update	T. Charlee
<i>Navajo Nation Special Session</i>	August 1, 2016	Feasibility and Compliance / Land Acquisitions	T. Charlee
<i>Navajo Nation Council in Session</i>	August 08, 2016	Infrastructures on NN Land / NN Tribal Business and the Community Economic Development Planning.	T. Charlee Brian Tagaban
<i>Thoreau Veterans Chapter Meeting</i>	August 14, 2016	Planning Meeting for the community Review Process	T. Charlee
<i>Tohajiilee Chapter Meeting with Chapter Officials</i>	August 26, 2016	Planning Meeting for the community Review Process / Tohajiilee fiber route	T. Charlee
<i>Iyanbito Chapter Meeting Updates</i>	August 25, 2016	Planning Meeting for the community Review Process and Assessment	T. Charlee
<i>Eastern Navajo Agency / 31 Chapters meeting</i>	August 26, 2016	Eastern Navajo Infrastructure Assessment and Deployment / Planning	T. Charlee
<i>Meeting with Mike Halona over Chapter Land usage</i>	September 02, 2016	Eastern Navajo Infrastructure Assessment and Deployment	T. Charlee Brian Tagaban
<i>Tohajiilee Chapter Meeting</i>	September 26, 2016	Planning Meeting for the community Review Process	T. Charlee
<i>Meeting with Navajo Tribal Auditory Over Locates</i>	October 07, 2016	Infrastructure Deployment / Planning	T. Charlee Edwin Mirabal
<i>Meeting with BIA over E-Rate route</i>	October 14, 2016	Eastern Navajo Infrastructure Assessment and Deployment	T. Charlee
<i>Meeting with Tohajiilee Chapter Officials and Eastern BIA Officials</i>	October 20 2016	Eastern Navajo Infrastructure Assessment and Deployment Planning Meeting for the community Review Process	T. Charlee Brian Tagaban
<i>Meeting with Bernalillo County over title and land assessments</i>	November 03, 2016	Infrastructure Assessment and Deployment over the Tohajiilee area	T. Charlee Brian Tagaban
<i>Nageezi Chapter/Senior Center &amp; Huerfano Chapter</i>	November 04, 2016	A needs assessment and deployment planning	B. Capitan-Morales
<i>Meeting with Tohajiilee Chapter Officials and Eastern BIA Officials</i>	November 07, 2016	Eastern Navajo Infrastructure Assessment and Deployment Planning Meeting for the community, Review Process and Update	T. Charlee Brian Tagaban
<i>Jicarilla Apache Nation Telecom Committee</i>	November 15, 2016	Service; Network Design	John Badal

<i>Meeting with BIA REGIONAL OFFICE</i>	November 15, 2016	Feasibility and Compliance / BIA Road Permits	T. Charlee
<i>Laguna Pueblo – Governor &amp; Tribal Council</i>	November 28, 2016	Network Design & ROW	John Badal
<i>Meeting with Thoreau Chapter President and CSC</i>	November 30, 2016	Infrastructures on NN Land / NN Tribal Business.	T. Charlee Brian Tagaban
<i>Tsayatoh Chapter Planning Meeting</i>	December 06, 2016	Planning Meeting for the community Review Process / support for Solar TIF Project	T. Charlee
<i>Meeting with Tohajiilee Chapter Officials and Westland Company Introduction</i>	December 08, 2016	Planning Meeting for the community Review Process / Tohajiilee fiber route	T. Charlee Gary Klasen
<i>Navajo Advisory Board Meeting</i>	December 09, 2016	Infrastructure Assessment and Deployment; Network Design	J. Badal T. Charlee S. Sherman C. Nicolaou B. Capitan-Morales Brian Tagaban
<i>Manuelito Chapter Meeting</i>	December 11, 2016	Planning Meeting for the community Review Process / support for Solar TIF Project	T. Charlee
<i>Jicarilla Apache Nation Telecom Committee</i>	December 13, 2016	Service; Network Design	John Badal
<i>Laguna Pueblo- CFO</i>	December 16, 2016	ROW & Network Design	John Badal
<i>Tohajiilee Chapter Meeting</i>  <i>Tsayatoh Chapter Meeting</i>	December 20, 2016	Infrastructure Assessment and Deployment / Planning  Planning Meeting for the community Review Process / support for Solar TIF Project	T. Charlee  Brian Tagaban
<i>Prewitt / Baca Chapter Meeting</i>	December 22, 2016	Planning Meeting for the community Review Process / support for Solar TIF Project	Brian Tagaban



## **Sacred Wind Communications, Inc.**

### **#1200 Terms and Conditions for Lifeline Customers**

Sacred Wind Communications provides unlimited local calling for residential customers at a discount of \$9.25 for basic Lifeline. Tribal Lifeline customers receive free basic unlimited local telephone service through the Federal Tribal Lifeline program. The Lifeline service from Sacred Wind provides access to emergency, operator, interexchange, and directory assistance services. The service does not include enhanced calling features such as voice mail, caller ID, call forwarding, internet, or long distance telephone service. Toll Restriction service is provided at no charge for Lifeline customers.





7801 Academy Rd, NE Building 2 – Room 103  
Albuquerque, New Mexico 87109

Voice: 505-821-5080

Fax: 505-821-0226

May 2, 2017

June 12, 2017


Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street SW  
Room TW-A325  
Washington, D.C. 20554

**Re: Form 481 Line 3010 - Milestone Certification Pursuant to 47 C.F.R. § 54.313(f)(1)(i)**

Dear Ms. Dortch:

Sacred Wind Communications, Study Area Code 493403, in accordance with 47 C.F.R. § 54.313(f)(1)(i) of the Commission's rules, hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

Respectfully submitted,

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**Nectarios Nicolaou**  
**General Manager**

**Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)**

<b>Number</b>	<b>Name</b>	<b>Street Address</b>	<b>State</b>	<b>Zip</b>
1	CHURCH ROCK POST OFFICE	909 Outlaw Rd., Gallup, NM 87301	NM	87301
2	NAVAJO HEAD START HSI	1.8 miles N of N36 MM, Fruitland, NM 87416	NM	87416
3	NN TELECOMMUNICATION & UTILITIES	35 Road 7585, Bloomfield, NM 87413	NM	87413
4	SAN JUAN HEAD START	1.8 miles N of N36 MM, Fruitland, NM 87416	NM	87416
5	TOHAJIILEE CHAPTER HOUSE	117 Tribal Road N7, To'hajiiilee, NM 87026	NM	87026
6				
7				
8				
9				

***REDACTED - FOR PUBLIC INSPECTION***

**REDACTED**

**[The Financial Statement of Sacred Wind Communications, Inc. filed pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]**